



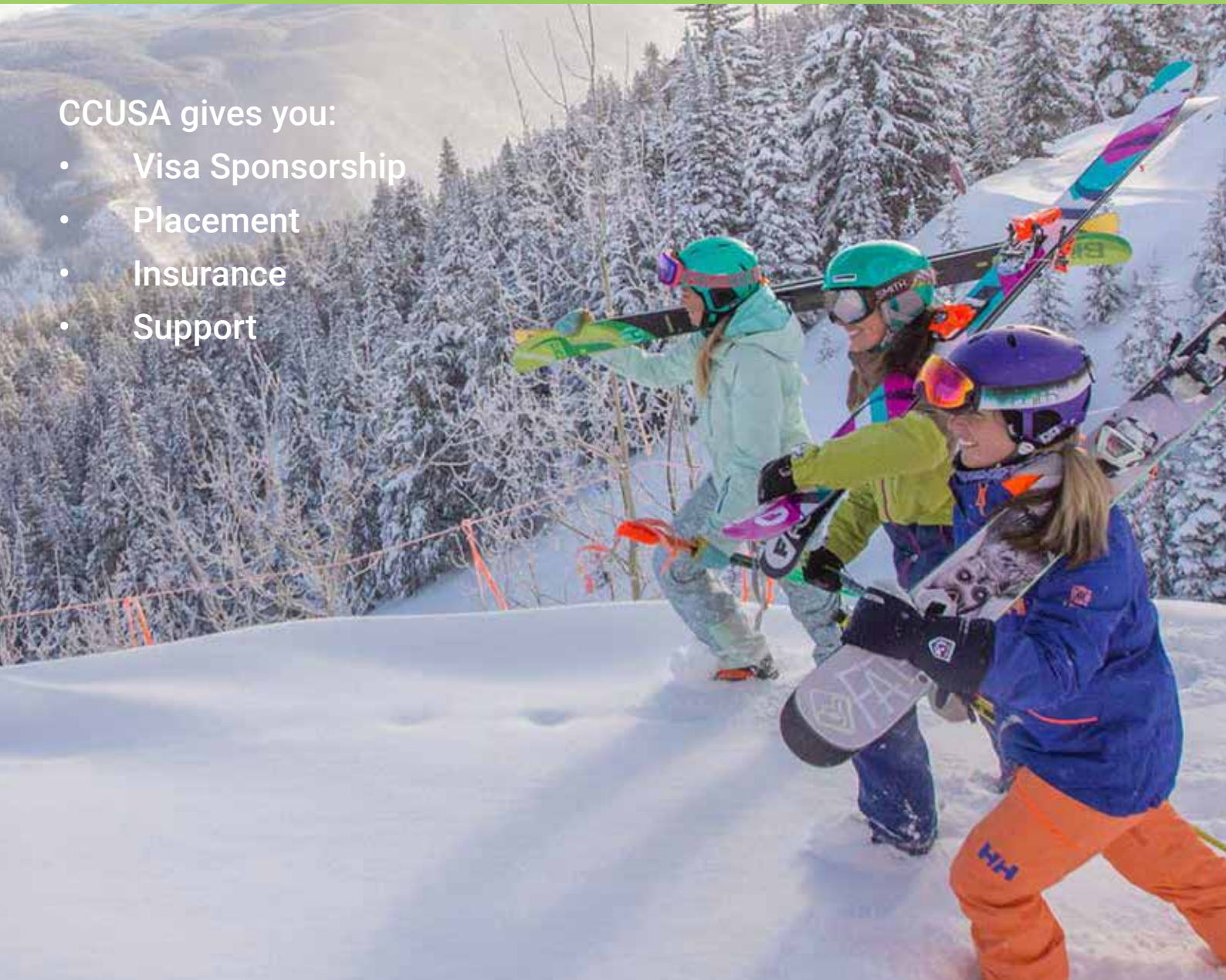
CCUSA

Seasonal & Year-round Jobs @

ASPEN SNOWMASS

CCUSA gives you:

- Visa Sponsorship
- Placement
- Insurance
- Support



Aspen Skiing Company

ABOUT THE EMPLOYER

Aspen Skiing Company is located in the Colorado Rocky Mountains. It encompasses four separate resorts; Aspen Mountain, Aspen Highlands, Buttermilk and Snowmass.

Comprised of 5600 acres of ski-rideable terrain, 43 lifts, 5 terrain parks and 337 trails. Aspen Skiing Company also owns and operates two hotel chains. The Little Nell Hotel and The Limelight Hotel. This is also home to the winter XGames, the summer Lost Forest and the summer Downhill Bike Park.

Staff Accommodation

Employee housing is limited. If you are offered and accept a position ask your manager if housing is available for your department. See the webpage for more housing details – www.aspensnowmass.com/we-are-different/employment/life-in-aspen-and-snowmass

Employer Bonus

Complimentary ski pass for all four mountains within the resort- Aspen Highlands, Aspen Mountain, Buttermilk and Snowmass. 40% off on-mountain food and beverage while working, 15% off on-mountain food and beverage while not working. Free transportation throughout the resort. Free group ski/snowboard lessons, and local's clinics. Merchandise discounts 15-30%, depending on item. Reciprocal program to ski for free at other Colorado resorts. Member of Ikon and Mountain Collective passes - 50% off at member resorts.



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[Click to view trail map](#)



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JOBS AVAILABLE

Culinary - On-Mountain Dining Department

- Cook 1
- Cook 2
- Cook 3
- Cashier
- Restaurant Server
- Steward, Prep cook

Guest Services Department

- Summer Recreation Guide
- Summer Activities Attendant
- Guest Services Representative
- Summer Trail Worker

Lift Operations Department

- Lift Attendant

Product Sales & Services Department

- Frontline Product Sales & Services Agent (Ticket Seller)

Rental & Retail Department

- Winter Retail Associate (commission)
- Summer Retail Associate (non-commission)
- Winter Rental Cashier
- Summer Rental Cashier
- Winter Rental Technician
- Summer Rental Technician

Ski School Department

- Ski School Support Services Indoor
- Ski School Support Services Outdoor
- Childcare Attendant
- Ski Instructor 6 and Under
- Ski Instructor Experienced - Ski Pro





CCUSA

ABOUT THE VISA SPONSER

CCUSA offers unique programs designed to teach leadership, professional development and work-related skills.

In today's society, communication, collaboration and creativity along with a degree are critical for success in the work force. Many Australian's believe gaining international work experience before entering the work force is critical in developing these skills.

CCUSA Program Options:

01

Working Holiday USA

This program is available to Australian and New Zealand applicants that:

- Are currently enrolled in and pursuing studies in a degree or certificate-granting post-secondary academic institution (University, TAFE, College), outside the US, and taking an approved gap year off (University documentation required) OR

- Have graduated no more than 12 months prior to your internship program start date (copy of a University degree or certificate is required)
- Work in the USA from 4 to 12 months
- Seasonal Summer and Winter jobs
- Flexible departure dates

02

Intern USA

- This program has the same regulations as the Working Holiday USA program but other nationalities are eligible too.

03

Practical Training USA

- Eligible Participants should have a degree or professional certificate from a foreign post-secondary academic institution (University, TAFE, College) and at least one year of prior related work experience in your occupational field outside the United States OR
- Have five years of work experience outside the United States in the occupational field in which you are seeking training.

Frontline Product Sales & Services Agent (Ticket Seller)

US\$16 per hour

Watch The Video



[View Product Sales Position](#)

The Frontline Product Sales & Services Agent sells lift access tickets and other Aspen Skiing Company products, including ski rentals, lessons and activities. This position will also assist in the delivery of Aspen Snowmass products to guests. This position could be based at any of Aspen Skiing Company's locations.

Essential Job Functions

- Sell and promote seasonally offered products and services to resort guests, including lift tickets, equipment rentals, lessons and activities
- Accept payment and make change for transactions and reconcile workstation
- Greet and engage with guests inside and outside in varying weather conditions, assist flow through the lift access gates and protect against fraudulent pass and ticket use
- Provide exemplary guest service at all times, adapting to and embracing variable situations, and creating positive guest experiences
- Research, troubleshoot and solve guest ticket issues in a timely manner, while adhering to policies and procedures
- Actively pursue ongoing training opportunities to maintain up-to-date knowledge of Aspen Skiing Company products/events, computer software, sales techniques and all current programs
- Be educated and able to inform guests about Aspen Skiing Company's Environment and Caring For Community Foundations
- During build up to busy to peak season there is opportunity to assist and learn about the Group & Tour Services operation
- As needed assist with fulfillment of group, tour operator and guest direct orders by printing lift/rental/lesson vouchers/tickets, preparing pre-arrival packets, shipping packages and helping with delivery directly to guest's accommodations in Aspen and Snowmass

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs.
- Interpersonal - Focuses on solving conflict, not blaming; Listens to others without interrupting; Keeps emotions under control.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Professionalism - Reacts well under pressure.
- Quality - Demonstrates accuracy and thoroughness; Looks for ways to improve and promote quality.

Qualifications

- Money handling experience
- Excellent English communication skills
- Previous Point Of Sale experience preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is frequently exposed to outdoor weather conditions. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 10 pounds. Specific vision abilities required by this job include Close vision and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to talk or hear. The employee is frequently required to stand and sit. The employee is occasionally required to walk; use hands to finger, handle, or feel and reach with hands and arms.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Guest Services - Summer Activities Attendant

US\$15 per hour

Watch The Video



[View Guest Services Position](#)



[View Lost Forest Worksite](#)



[View Bike Path Worksite](#)

The Summer Activities Attendant will ensure the safe and exceptional experience for guests in various recreational activities (Alpine Coaster, Climbing Walls).

Essential Job Functions

- Greet all guests professionally explaining regulations, policies or procedures involved in the various recreational facilities, activities and equipment
- Setting up and breaking down routes and venues, knowledge of all policies and procedures related to safe use of equipment and recreational courses and lifts
- Checking tickets, recording details of attendance, sales, receipts, reservations, or repair activities
- Assist patrons with any equipment for correct fit and proper use, working knowledge of the course and equipment, including requirements for overall safety of the structure, elements, harnessing and proper use by participants
- Organize, lead and promote interest in the various recreational activities
- Providing instruction and guidance to both youth and adults regarding rides and activities
- Maintain general knowledge of the resort and area and assess the needs and interests of individuals and groups to recommend activities
- Clearing, monitoring, maintaining and inspecting equipment, tracks, rides or courses on a daily basis, on the ground and at heights
- Monitoring and enforcing rules and regulations of recreational activities, lifts or ride use to ensure safe practices are being followed
- Perform daily opening and closing procedures

Competencies

- To perform the job successfully, an individual should demonstrate the following competencies:
- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Adaptability - Adapts to changes in the work environment; Manages competing demands; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events.
- Judgment - Exhibits sound and accurate judgment; Includes appropriate people in decision-making process; Makes timely decisions.
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Valid driver's license required
- Previous experience in the service industry is preferred
- Prefer experience in climbing or working at heights is preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to work in high, precarious places and outdoor weather conditions. The employee is frequently exposed to work near moving mechanical parts. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 40 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Guest Services - Guest Service Representative I

US\$15 per hour

Watch The Video



[View Guest Services Position](#)



[View Lost Forest Worksite](#)



[View Bike Path Worksite](#)

The Guest Service Rep I position is responsible for interacting with guests to ensure a memorable experience throughout the resort. This position may cover work areas such as base area, on-mountain, NASTAR race course, parking lots, bus depots and Lost Forest activities such as tubing and the alpine coaster.

Essential Job Functions

- Greet guests and maintain a friendly and helpful attitude when dealing with guest needs
- Be able to answer questions, promote and offer information about the resort, activities and surrounding area
- Set-up, operate, maintain and breakdown work area while ensuring a safe and neat environment
- Report complaints and guest concerns to supervisor in a timely manner
- Collect, handle and store ski/snowboard equipment
- Conduct market research surveys with on-site guests when necessary

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance
- Problem Solving - Identifies and resolves problems in a timely manner; Uses reason even when dealing with emotional topics; Gives and welcomes feedback
- Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions; Writes clearly and informatively; Able to read and interpret written information
- Adaptability - Adapts to changes in the work environment; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly

Qualifications

- Previous experience in the guest service industry
- General knowledge of the resort and area
- Basic computer skills preferred
- Basic accounting skills preferred

Work Environment

- While performing the duties of this Job, the employee is regularly exposed to outdoor weather conditions. The employee is occasionally exposed to work near moving mechanical parts. The employee may be exposed to work in high, precarious places.

Physical Demands

- The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 40 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit.
- A valid, unrestricted driver's license is required for certain positions
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Guest Services - Summer Recreation Guide

US\$17 per hour

Watch The Video



[View Guest Services Position](#)



[View Lost Forest Worksite](#)



[View Bike Path Worksite](#)

The Recreation Guide is responsible for ensuring a safe, enjoyable rope course and zipline experience for individual guests and groups on both the High Ropes and Zipline Courses.

Essential Job Functions

- Greet all guests professionally explaining regulations, policies or procedures involved in the various recreational facilities, activities and equipment
- Organize, lead and promote interest in the recreational experience
- Attach guests to the cable and perform essential safety check and assist with the landing of participants
- Fit harness and helmets correctly and supervise and demonstrate the use of all safety equipment, including demonstrating proper zipping techniques
- Conduct pre-tour safety training demonstrations and practice with participants in training area
- Supervise the progress and experience and monitor well-being of each assigned tour group
- Perform course rescues at heights
- Conduct complete inspections of all course components and gear
- Assist with course maintenance efforts
- Inspect and maintain harnesses, pulleys, carabineers, helmets, course platforms for integrity and cleanliness
- Provide educational information regarding history, flora and fauna to participants
- Complete daily opening and closing procedures of zipline course
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Adaptability - Adapts to changes in the work environment; Manages competing demands; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events.
- Judgment - Exhibits sound and accurate judgment; Includes appropriate people in decision-making process; Makes timely decisions.
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Valid driver's license required
- Prior experience with outdoor recreation, athletics, educational ropes, high ropes instructor experience, or ziplining preferred
- Previous experience in the service industry is preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to work in high, precarious places and outdoor weather conditions. The employee is frequently exposed to work near moving mechanical parts. The noise level in the work environment is usually moderate.
- Physical Demands
- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 40 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit.
- A physical assessment (Work Ready) is required for certain positions.

Guest Services - Summer Trails Worker

US\$16 per hour

Watch The Video



[View Guest Services Position](#)



[View Lost Forest Worksite](#)



[View Bike Path Worksite](#)

The Trails Worker is responsible for general maintenance of on-mountain trails while promoting a positive guest experience.

Essential Job Functions

- Maintain on-mountain trails by performing dirt work, rock picking, brushing and revegetation including but not limited to seeding, fertilizing and hay blowing on mountain terrain
- Assist with special event set-up and break down as needed
- Maintain tools and equipment
- May engage guests to promote a positive guest experience
- Operate chainsaw (as required)
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Team Work - Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests
- Adaptability - Adapts to changes in the work environment; Manages competing demands; Able to deal with frequent change, delays, or unexpected events
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Commits to long hours of work when necessary to reach goals; Completes tasks on time or notifies appropriate person with an alternate plan
- Quality/Quantity - Demonstrates accuracy and thoroughness; Looks for ways to improve and promote quality; Applies feedback to improve performance; Monitors own work to ensure quality; Meets productivity standards; Completes work in timely manner; Strives to increase productivity; Works quickly
- Safety and Security - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly

Qualifications

- Valid, current unrestricted Driver's License required
- Comfortable working on mountain terrain including steep grades
- Attend fire prevention training (as required)
- Attend forklift and ATV training (as required)
- Attend first aid training (as required)
- Attend chain saw safety class (as required)
- Current Red Cross or American Heart Association CPR preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is frequently exposed to work near moving mechanical parts, work in high, precarious places, and in outdoor weather conditions. The employee is occasionally exposed to wet or humid conditions (non-weather); and fumes or airborne particles. The noise level in the work environment is usually moderate.

Physical Demands

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to sit; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stand; walk and stoop, kneel, crouch, crawl, talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Strong mountain biking skills with ability to transport materials uphill and downhill required for certain positions.

Lift Operations - Lift Attendant

US\$15 per hour

Watch The Video



[View Lift Operations Position](#)

The Lift Attendant is responsible for the safe and efficient operation of mountain chair lifts / gondolas, and the customers that use them. Lift Attendants spend their days helping guests, of all skill levels, load and unload from lifts, in an outdoor mountain environment.

Essential Job Functions

- Provide a positive guest service experience while safely loading and unloading lifts
- Maintain the safe and continuous operation of the lifts for extended periods of time
- Maintain load and unload ramps in areas around lift stations in various weather conditions including shoveling and/or raking snow
- Organize the maze to provide orderly and friendly access to the lift, help to manage guests for efficient loading
- Scan and check tickets at specific locations
- Perform daily pre-operation inspections and post-operation shutdown procedures
- Remain alert and attentive at all times to assist guests and monitor lift operation
- Maintain proper communication at all times, including updating lift logs, using lift telephones/radios and communicate with others when necessary about incidents and safety concerns
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - responds promptly to customer needs; responds to requests for service and assistance; meets commitments
- Team Work - balances team and individual responsibilities; contributes to building a positive team spirit; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed
- Attendance/Punctuality - is consistently at work and on time; arrives at meetings and appointments on time
- Judgment - displays willingness to make decisions; exhibits sound and accurate judgment; makes timely decisions
- Safety and Security - observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions; uses equipment and materials properly

Qualifications

- Ability to understand directions and communicate effectively in English
- Previous customer service preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to work near moving mechanical parts; outdoor weather conditions and extreme cold (non-weather). The employee is frequently exposed to work in high, precarious places. The employee is occasionally exposed to risk of electrical shock and vibration. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit and climb or balance.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain winter positions.

On Mountain Dining - Cashier

US\$15 per hour

Watch The Video



[View On Mountain Dining Position](#)

The Guest Service Rep I position is responsible for interacting with guests to ensure a memorable experience throughout the resort. This position may cover work areas such as base area, on-mountain, NASTAR race course, parking lots, bus depots and Lost Forest activities such as tubing and the alpine coaster.

Essential Job Functions

- Greet guests and maintain a friendly and helpful attitude when dealing with guest needs
- Be able to answer questions, promote and offer information about the resort, activities and surrounding area
- Set-up, operate, maintain and breakdown work area while ensuring a safe and neat environment
- Report complaints and guest concerns to supervisor in a timely manner
- Collect, handle and store ski/snowboard equipment
- Conduct market research surveys with on-site guests when necessary

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance
- Problem Solving - Identifies and resolves problems in a timely manner; Uses reason even when dealing with emotional topics; Gives and welcomes feedback
- Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions; Writes clearly and informatively; Able to read and interpret written information
- Adaptability - Adapts to changes in the work environment; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly

Qualifications

- Previous experience in the guest service industry
- General knowledge of the resort and area
- Basic computer skills preferred
- Basic accounting skills preferred

Work Environment

- While performing the duties of this Job, the employee is regularly exposed to outdoor weather conditions. The employee is occasionally exposed to work near moving mechanical parts. The employee may be exposed to work in high, precarious places.

Physical Demands

- The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 40 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit.
- A valid, unrestricted driver's license is required for certain positions
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

On Mountain Dining - Cook 1

US\$18 per hour

Watch The Video



[View On Mountain Dining Position](#)

The Cook 1 participates and supervises in the preparation, production & service of menu items according to the direction of the Restaurant Chef & Sous Chef.

Essential Job Functions

- Responsible for the safe handling of food product according to applicable health codes and laws
- Maintain a clean and sanitary work environment, participate in pre and post shift cleaning and organization to include but not limited to: kitchen equipment, walk in fridge/freezer storage, dry storage, trash, recycle, mopping, sweeping
- Prepare & serve food items according to chef specifications
- Follow daily preparation list to ensure items are ready for service
- Assist with storage of food deliveries
- Report any problems with food product, kitchen equipment or work area to a Chef/Sous chef
- Able to work any food station within the restaurant with a high degree of competency and consistency
- Interacting with guests during service, if working in a servery restaurant; to engage and correct issues as they arise.
- Ensure Manager is aware of guest comments and concerns
- Show advanced knowledge of a variety of cooking techniques to include baking, broiling, grilling, sauté, roasting, blanching
- Safely use a knife & be able to demonstrate consistency with knife cuts with the ability to instruct others on the safe and skillful use of a knife
- Safely operate and be able to train others on the operation of various kitchen equipment to include oven, grill, flattop, soup kettles, slicers, robo-coupe, immersion blender
- Assist with training new employees as requested by Restaurant Chef and Sous Chef.
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Technical Skills - Pursues training and development opportunities; Strives to continuously build knowledge and skills; Shares expertise with others.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Completes tasks on time or notifies appropriate person with an alternate plan.
- Leadership - Exhibits confidence in self and others; Inspires and motivates others to perform well; Inspires respect and trust; Displays passion and optimism.
- Safety and Security - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions ; Uses equipment and materials properly.

Qualifications

- Culinary School graduate preferred
- 2 years of progressive experience in a professional kitchen
- Prior guest service experience preferred for server kitchens
- Ability to follow oral or written directions in basic English required
- ServSafe or similar food safety course certification is preferred
- Ability to ski or ride at an intermediate level is required for employees of ski in/ski out restaurants in winter

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to wet or humid conditions (non-weather) and work near moving mechanical parts. The employee is occasionally exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions and vibration. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl. The employee is occasionally required to talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

On Mountain Dining - Cook 2

US\$17 per hour

Watch The Video



[View On Mountain Dining Position](#)

The Cook 1 participates and supervises in the preparation, production & service of menu items according to the direction of the Restaurant Chef & Sous Chef.

Essential Job Functions

- Responsible for the safe handling of food product according to applicable health codes and laws
- Maintain a clean and sanitary work environment, participate in pre and post shift cleaning and organization to include but not limited to: kitchen equipment, walk in fridge/freezer storage, dry storage, trash, recycle, mopping, sweeping
- Prepare & serve food items according to chef specifications
- Follow daily preparation list to ensure items are ready for service
- Assist with storage of food deliveries
- Report any problems with food product, kitchen equipment or work area to a Chef/Sous chef
- Work a food station during service, including direct guest interaction if working in a server restaurant
- Ensure Manager is aware of guest comments and concerns
- Show competency with a variety of cooking techniques to include baking, broiling, grilling, sauté, roasting, blanching
- Safely use a knife & be able to demonstrate consistency with knife cuts
- Safely operate and be able to train others on the operation of various kitchen equipment to include oven, grill, flattop, soup kettles, slicers, robo-coupe, immersion blender
- Assist with training new employees as requested by Restaurant Chef and Sous Chef
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Completes tasks on time or notifies appropriate person with an alternate plan.
- Quantity - Meets productivity standards; Completes work in timely manner; Strives to increase productivity.
- Safety and Security - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Culinary School graduate preferred
- 12 months experience in a commercial kitchen preferred
- Prior guest service experience preferred for server kitchens preferred
- Ability to communicate and follow oral or written directions in English is required
- ServSafe or similar food safety course certification is preferred
- Ability to ski or ride at an intermediate level is required for employees of ski in/ski out restaurants in winter

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to wet or humid conditions (non-weather) and work near moving mechanical parts. The employee is occasionally exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions and vibration. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl. The employee is occasionally required to talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions in winter.

On Mountain Dining - Cook 3

US\$16 per hour

Watch The Video



[View On Mountain Dining Position](#)

The Cook 3 participates in the preparation, production & service of menu items according to the direction of the Restaurant Chef & Sous Chef.

Essential Job Functions

- Responsible for the safe handling of food product according to applicable health codes and laws
- Maintain a clean and sanitary work environment, participate in pre and post shift cleaning and organization to include but not limited to: kitchen equipment, walk in fridge/freezer storage, dry storage, trash, recycle, mopping, sweeping
- Prepare & serve food items according to chef specifications
- Follow daily preparation list to ensure items are ready for service
- Assist with storage of food deliveries
- Report any problems with food product, kitchen equipment or work area to a Chef/Sous chef
- Work a food station during service, including direct guest interaction if working in a servery restaurant
- Ensure Manager is aware of guest comments and concerns
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Completes tasks on time or notifies appropriate person with an alternate plan.
- Quantity - Meets productivity standards; Completes work in timely manner; Strives to increase productivity.
- Safety and Security - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Prior guest service experience in addition to experience in a commercial kitchen is preferred
- Ability to communicate and follow oral or written directions in English is required
- ServSafe or similar food safety course certification is preferred
- Ability to ski or ride at an intermediate level is required for employees of ski in/ski out restaurants in winter

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to wet or humid conditions (non-weather) and work near moving mechanical parts. The employee is occasionally exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions and vibration. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl. The employee is occasionally required to talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions in winter.

On Mountain Dining - Restaurant Server

US\$8.08 per hour (plus tips)

Watch The Video



[View On Mountain Dining Position](#)

The Restaurant Server serves food & beverage items in a timely, friendly and professional manner. This is performed at a table service restaurant and/or bar/lounge environment according to established standards and procedures.

Essential Job Functions

- Ensure that all guests are served in a timely and professional manner
- Ensure tables are set, condiments are stocked and menus are clean and updated
- Stack and polish glassware and silver
- Attend daily pre-meal meetings
- Have thorough knowledge of the menu and wine list
- Must display basic knowledge of food preparation techniques and food allergies
- Use sales techniques to suggest additional items and enhance the guest experience
- Provide alcoholic beverage service to guests as well as non-alcoholic and hot beverages
- Operate POS system and handle cash/credit transactions
- Maintain cleanliness of bussing stations and kitchen area
- Expedite food from kitchen to guest while maintaining cleanliness of serving equipment
- Maintain positive communication with service and kitchen staff
- Make manager aware of guest's comments and complaints
- Carry tools necessary to perform job i.e. crumbers, corkscrews etc.
- Participate in daily cleaning operations for the restaurant, which can include checking bathrooms are clean, mopping, sweeping, vacuuming
- Snow removal as required by specific restaurant, which may include moving deck furniture
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Completes tasks on time or notifies appropriate person with an alternate plan. • Team Work - Balances team and individual responsibilities; Contributes to building a positive beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.
- Customer Service – Solicits customer feedback to improve service; Responds to requests for service and assistance.
- Problem Solving – Identifies and resolves problems in a timely manner; Uses reason even when dealing with emotional topics.

Qualifications

- Prior guest service experience is preferred
- Prior work experience in a commercial kitchen is preferred
- Previous experience with computer programs such as Microsoft Office or POS systems preferred
- TIPS Certification preferred
- Ability to communicate and follow oral or written directions in English is required
- Ability to ski or ride at an intermediate level is required for employees of ski in/ski out restaurants in winter

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this Job, the employee is regularly exposed to wet or humid conditions (non-weather) and work near moving mechanical parts. The employee is occasionally exposed to fumes or airborne particles; toxic or caustic chemicals; outdoor weather conditions and vibration. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl. The employee is occasionally required to talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain winter positions

On Mountain Dining - Steward / Prep Cook

US\$16 per hour

Watch The Video



[View On Mountain Dining Position](#)

The Steward / Prep Cook is responsible for cleaning and storing all flatware, silver, glass, kitchen trays, pots, pans according to the direction of the restaurant management team. The Steward / Prep Cook also assists in food preparation as requested.

Essential Job Functions

- Responsible for the safe operation of the dishwasher machine and maintaining a clean and orderly work area.
- Maintain a clean and sanitary work environment, participate in pre and post shift cleaning and organization to include but not limited to: kitchen equipment, walk in fridge/freezer storage, dry storage, trash, recycle, mopping, sweeping
- Assist with preparing food items according to chef specifications
- Follow daily preparation list to ensure items are ready for service.
- Assist with storage of food deliveries
- Maintain adequate supplies such as towels, gloves, chemicals, mops, buckets & report needs to the management team
- Report any problems with food product, kitchen equipment or work area to a Chef/Sous chef
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments; Completes tasks on time or notifies appropriate person with an alternate plan.
- Quantity - Meets productivity standards; Completes work in timely manner; Strives to increase productivity.
- Safety and Security - Observes safety and security procedures; Determines appropriate action beyond guidelines; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Prior work experience in a commercial kitchen is preferred
- Ability to follow oral or written directions in basic English required
- ServSafe or similar food safety course certification is preferred
- Ability to ski or ride at an intermediate level is required for employees of ski in/ski out restaurants in winter

Work Environment

- While performing the duties of this Job, the employee is regularly exposed to outdoor weather conditions. The employee is occasionally exposed to work near moving mechanical parts. The employee may be exposed to work in high, precarious places.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel and reach with hands and arms. The employee is frequently required to stoop, kneel, crouch, or crawl. The employee is occasionally required to talk or hear.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Rentals & Retail - Retail Associate - Winter (commission)

US\$8.56 per hour (plus commission)

Watch The Video



[View Rentals & Retail Position](#)

The Retail Associate will assist customers and ensure they have a fun and memorable shopping experience by providing them with product knowledge, options, and accessories. It is the Retail Associate's responsibility to provide exceptional customer service and make a life-long customer, not just a sale.

Essential Job Functions

- Develops solutions for customers by listening to their needs and recommending the appropriate products. Builds customer confidence and helps make selections
- Greets customers promptly and determines needs quickly
- Possesses detailed knowledge of product benefits and features
- Demonstrates product uses and operation and provides details about merchandise specifications, maintenance, care, delivery, and warranties
- Answers questions about merchandise, the store, Aspen Skiing Company products and services and the resort
- Keeps clientele informed by notifying them of sales and future merchandise of potential interest
- Utilizes the company's POS system to create or update customer profile records, process discounts and payments, administer exchanges and returns, provide change and receipts
- Obtains merchandise requested by customer or receives merchandise selected by customer and wraps or bags merchandise for customers
- Maintains a clean work environment through folding merchandise on the retail floor and stockrooms. Cleans dressing rooms of hangers and tags, and puts merchandise back in proper place after each use of the dressing room and cleans shelves, counters, fixtures or tables and helps with opening and closing cleaning duties
- Collaborates with other team members to keep the sales floor area clean and organized at all times
- Stocks shelves, counters, fixtures or tables with merchandise
- Assists in maintaining the back stock room
- Identifies and monitors security issues and notifies management. Helps prevent loss and theft of cash and inventory
- Other duties and responsibilities as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments.

Qualifications

- Computer proficiency required
- Written and speaking fluency in English required
- Previous customer service or retail sales experience preferred, but not required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred
- For Alpine stores:
 - Prior retail selling experience and product knowledge of skis, boots, bindings and other ski hard goods equipment preferred
 - Boot fitting experience a plus
- For D&E stores:
 - Prior retail selling experience and product knowledge of snowboards, boots, bindings and other snowboard hard goods equipment preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is occasionally exposed to toxic or caustic chemicals. The noise level in the work environment is usually moderate.

Physical Demands

- The employee must regularly lift and /or move up to 10 pounds and occasionally lift and/or move up to 50 pounds.
- Specific vision abilities required by this job include Close vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to walk and reach with hands and arms. The employee is occasionally required to sit; climb or balance and stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Rentals & Retail - Summer (non-commission)

US\$15 per hour

Watch The Video



[View Rentals & Retail Position](#)

The Retail Associate will assist customers and ensure they have a fun and memorable shopping experience by providing them with product knowledge, options, and accessories. It is the Retail Associate's responsibility to provide exceptional customer service and make a life-long customer, not just a sale.

Essential Job Functions

- Develops solutions for customers by listening to their needs and recommending the appropriate products. Builds customer confidence and helps make selections
- Greets customers promptly and determines needs quickly
- Possesses detailed knowledge of product benefits and features
- Demonstrates product uses and operation and provides details about merchandise specifications, maintenance, care, delivery, and warranties
- Answers questions about merchandise, the store, Aspen Skiing Company products and services and the resort
- Keeps clientele informed by notifying them of sales and future merchandise of potential interest
- Utilizes the company's POS system to create or update customer profile records, process discounts and payments, administer exchanges and returns, provide change and receipts
- Obtains merchandise requested by customer or receives merchandise selected by customer and wraps or bags merchandise for customers
- Stocks shelves, counters, fixtures or tables with merchandise
- Assists in maintaining the back stock room
- Identifies and monitors security issues and notifies management. Helps prevent loss and theft of cash and inventory
- Other duties and responsibilities as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Solicits customer feedback to improve service; Responds to requests for service and assistance.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Attendance/Punctuality - Is consistently at work and on time.
- Dependability - Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps commitments.

Qualifications

- Previous customer service or retail sales experience preferred
- Knowledge of United States currency required
- Computer proficiency required
- Written and speaking fluency in English required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is occasionally exposed to toxic or caustic chemicals. The noise level in the work environment is usually moderate.

Physical Demands

- The employee must regularly lift and /or move up to 10 pounds and occasionally lift and/or move up to 50 pounds.
- Specific vision abilities required by this job include Close vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to walk and reach with hands and arms. The employee is occasionally required to sit; climb or balance and stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.

Rentals & Retail - Summer Rental Cashier

US\$16 per hour

Watch The Video



[View Rentals & Retail Position](#)



[View Lost Forest Worksite](#)



[View Bike Path Worksite](#)

The Summer Rental Cashier acts as a highly skilled Guest Service specialist in the processing and troubleshooting of a variety of guest transactions related to bicycle rental, summer activities and retail merchandise, and maintains a broad and detailed knowledge base related to resort-wide services and amenities.

Essential Job Functions

- Assess guests' requirements and meets those needs as related to rental of summer sports equipment and other resort services and amenities
- Operates point-of-sale systems, Microsoft Office and Resort Technology Partners (RTP) software and its various functions
- Advises guests of retail and rental-related products and the benefits of a variety of summer sports equipment and accessories, quotes price and describes features of products
- Processes guest transactions related to bicycle rentals, summer activities and retail merchandise
- Runs reports, balances daily transactions consistently and accurately and performs daily client close duties
- Other duties and responsibilities as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.
- Interpersonal - Focuses on solving conflict, not blaming; Listens to others without interrupting; Keeps emotions under control.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Quality - Demonstrates accuracy and thoroughness; Monitors own work to ensure quality.

Qualifications

- Related cashiering/point of sale experience preferred
- Previous customer service experience preferred
- Knowledge of United States currency required
- Computer proficiency required. Previous experience in Microsoft Office and/or RTP preferred.
- Written and speaking fluency in English required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 25 pounds.
- Specific vision abilities required by this job include Close vision and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to walk and sit.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Rentals & Retail - Rental Tech

US\$15 per hour

Watch The Video



[View Rentals & Retail Position](#)

The Rental Technician provides guest services related to the proper selection, fitting, renting and selling of a variety of winter sports equipment and accessories. Assists in numerous functions related to maintaining efficient and high-quality shop operations.

Essential Job Functions

- Greet guests and maintain a friendly and helpful attitude when dealing with guest needs
- Provide fast, accurate and appropriate selection and fitting of a variety of winter sports equipment
- Act independently to assure efficient, clean and organized shop/facilities operations at all times
- Maintain a broad knowledge base adequate enough to answer all guest equipment-related queries as well as a variety of resort-wide information
- Acquire and retain detailed Rental and Retail product knowledge to best serve guests and to help achieve departmental sales goals
- Utilize great attention to detail in the completion of all tasks and in supporting daily shop operations
- Run Skis and Snowboards over waxing equipment when required
- Comply with required risk management and indemnification procedures
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Quality - Demonstrates accuracy and thoroughness; Monitors own work to ensure quality.
- Safety and Security - Observes safety and security procedures; Uses equipment and materials properly.

Qualifications

- Previous rental shop experience preferred
- Previous customer service experience preferred
- High School Diploma or Equivalent preferred
- Written and speaking fluency in English required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred
- Must pass ski manufacturers' binding certification (on-the-job training provided)

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is occasionally exposed to work near moving mechanical parts. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee must regularly lift and /or move up to 50 pounds.
- Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Rentals & Retail - Winter Rental Cashier

US\$16 per hour

Watch The Video



[View Rentals & Retail Position](#)

The Rental Cashier acts as a highly skilled guest service specialist in the processing and troubleshooting of a variety of guest transactions related to equipment rental and retail, lift ticket and Ski/Snowboard School sales. Maintains a broad and detailed knowledge base related to resort-wide services and amenities.

Essential Job Functions

- Assess guests' requirements and meets those needs as related to rental of winter sports equipment and other resort services and amenities
- Operates point-of-sale systems, Microsoft Office and Resort Technology Partners (RTP) software and its various functions
- Advises guests of retail and rental-related products and the benefits of a variety of winter sports equipment and accessories, quotes price and describes features of products
- Takes payment, makes change, and issues receipts to customers. Gives refunds or issues credit to customers for returned or unused products or merchandise
- Balances daily transactions consistently and accurately
- Other duties and responsibilities as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- To perform the job successfully, an individual should demonstrate the following competencies:
- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.
- Interpersonal - Focuses on solving conflict, not blaming; Listens to others without interrupting; Keeps emotions under control.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Quality - Demonstrates accuracy and thoroughness; Monitors own work to ensure quality.

Qualifications

- Related cashiering experience preferred
- Previous customer service experience preferred
- Computer proficiency required. Previous experience in Microsoft Office and/or RTP preferred.
- Written and speaking fluency in English required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 25 pounds.
- Specific vision abilities required by this job include Close vision and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to walk and sit.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Rentals & Retail - Winter Rental Tech

US\$15 per hour

Watch The Video



[View Rentals & Retail Position](#)

The Rental Technician provides guest services related to the proper selection, fitting, renting and selling of a variety of winter sports equipment and accessories. Assists in numerous functions related to maintaining efficient and high-quality shop operations.

Essential Job Functions

- Greet guests and maintain a friendly and helpful attitude when dealing with guest needs
- Provide fast, accurate and appropriate selection and fitting of a variety of winter sports equipment
- Act independently to assure efficient, clean and organized shop/facilities operations at all times
- Maintain a broad knowledge base adequate enough to answer all guest equipment-related queries as well as a variety of resort-wide information
- Acquire and retain detailed Rental and Retail product knowledge to best serve guests and to help achieve departmental sales goals
- Utilize great attention to detail in the completion of all tasks and in supporting daily shop operations
- Run Skis and Snowboards over waxing equipment when required
- Comply with required risk management and indemnification procedures
- Other duties as assigned

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.
- Oral Communication - Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Puts success of team above own interests; Supports everyone's efforts to succeed; Recognizes accomplishments of other team members.
- Quality - Demonstrates accuracy and thoroughness; Monitors own work to ensure quality.
- Safety and Security - Observes safety and security procedures; Uses equipment and materials properly.

Qualifications

- Previous rental shop experience preferred
- Previous customer service experience preferred
- High School Diploma or Equivalent preferred
- Written and speaking fluency in English required
- Bi-lingual language skills (Spanish, Portuguese, French or others) preferred
- Must pass ski manufacturers' binding certification (on-the-job training provided)

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is occasionally exposed to work near moving mechanical parts. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee must regularly lift and /or move up to 50 pounds.
- Specific vision abilities required by this job include Close vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Ski School - Support Services Indoor

Pay Rates depend on position and certifications

Watch The Video



[View Ski School Position](#)

Ski School Support Services Indoor provides support for all of the indoor operations for the children's Ski and Snowboard School. The position facilitates cross-communication between all Ski School personnel and parents of Aspen Snowmass' younger guests.

Essential Job Functions

- Input Ski School registration data into computer, file hard copy registration forms
- Help coordinate placement of children in ski and snowboard classes
- Assist ski and snowboard instructors with their classes
- Help with equipment rentals
- Assist with ordering lunches, food preparation and serving at children's lodges on-mountain
- Provide care for sick or tired children inside the facility
- Assist in locating children that are separated from their class or parents
- Organize races
- Clean lodges daily following lunch and other activities

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Supports everyone's efforts to succeed.
- Organizational Support - Follows policies and procedures; Completes administrative tasks correctly and on time.
- Judgment - Exhibits sound and accurate judgment; Supports and explains reasoning for decisions; Includes appropriate people in decision-making process.
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly.

Qualifications

- Must be fluent in English
- Childcare experience is preferred, but not necessary
- Computer skills helpful, Word and Excel
- Spanish or Portuguese is helpful, but not necessary

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is occasionally exposed to outdoor weather conditions. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 50 pounds. While performing the duties of this Job, the employee is regularly required to sit; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to reach with hands and arms. The employee is occasionally required to stand; walk and stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Ski School - Support Services Outdoor

Pay Rates depend on position and certifications

Watch The Video



[View Ski School Position](#)

Ski School Support Services Outdoor offers a wide range of support for various functions within the children's Ski School. Assistance may be requested with any of the positions listed beneath "Essential Job Functions" and may vary from day to day. Click here for a video of what your job might entail, and past experiences

Essential Job Functions

- Rental Tech / Magic Carpet Operator - Assist with equipment and children in the beginner area
- Rental Cashier - Responsible for processing rental transactions and gathering payment from customers
- Inside Support- Child registration and childcare support
- Outside Skier Services - Needs to ski - Possibly drive a Snowmobile (on the job training provided)
- Kitchen Support- Lizard Lodge / Treehouse
- Family Host - Meeting and greeting, answering questions

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance.
- Team Work - Balances team and individual responsibilities; Contributes to building a positive team spirit; Supports everyone's efforts to succeed.
- Organizational Support - Follows policies and procedures; Completes administrative tasks correctly and on time.
- Judgment - Exhibits sound and accurate judgment; Supports and explains reasoning for decisions; Includes appropriate people in decision-making process.
- Safety and Security - Observes safety and security procedures; Reports potentially unsafe conditions ; Uses equipment and materials properly.

Qualifications

- Must be fluent in English
- Childcare experience is preferred, but not necessary
- Computer skills helpful, Word and Excel
- Spanish or Portuguese is helpful, but not necessary

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is frequently exposed to outdoor weather conditions. The noise level in the work environment is usually loud.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must frequently lift and/or move up to 50 pounds. While performing the duties of this Job, the employee is regularly required to sit; use hands to finger, handle, or feel and talk or hear. The employee is frequently required to reach with hands and arms. The employee is occasionally required to stand; walk and stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Ski School - Child Care Attendant

US\$17 per hour

Watch The Video



[View Ski School Position](#)

The Child Care Attendant works with infants and toddlers and assists the lead teachers in providing quality childcare to each child in the program.

Essential Job Functions

- Take care of groups of children in a safe environment, give them opportunities to learn by play, keep them happy and safe
- Maintain knowledge of each child's location at all times during the day
- Able to work with a group of children independently
- Change diapers, clean up after children, prepare and serve snacks and lunches
- Give them time outside to play
- Must be patient and able to give special attention to unhappy children
- Must be able to move quickly to prevent a child from possible injury
- Take direction and feedback while working effectively with a team of teachers
- Know the different developmental stages of each age group

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Problem Solving - identifies and resolves problems in a timely manner
- Customer Service - manages difficult or emotional guest situations; responds promptly to guest needs
- Judgment - displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions
- Team Work - balances team and individual responsibilities
- Safety and Security - observes safety and security procedures; reports potentially unsafe conditions; uses equipment and materials properly

Qualifications

- Degree or related field required or extensive documented experience in working with children ages 3 and under required; guidelines outlined in Colorado State Licensing
- Preschool, day camp, babysitting and/or childcare experience required
- Ability to speak Spanish or Portuguese preferred

Work Environment

- While performing the duties of this job, the employee is frequently exposed to outdoor weather conditions. The employee is occasionally exposed to toxic or caustic chemicals.
- The noise level in the work environment is usually moderate.

Physical Demands

- The employee must regularly lift and /or move up to 25 pounds.
- Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to talk or hear. The employee is frequently required to stand; walk and taste or smell. The employee is occasionally required to sit; use hands to finger, handle, or feel; reach with hands and arms; climb or balance and stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.

Ski School - Ski Instructor Experienced – Ski Pro

Pay Rates depend on position and certifications

Watch The Video



[View Ski School Position](#)

Aspen/Snowmass has four amazing mountains with a wide range of terrain to explore! The Ski & Snowboard Schools of Aspen/Snowmass are a collection of talented and inspired Pros who are committed to helping clients build confidence, understand the terrain, and guide them to the next place in their skiing and riding. Our Pros know more than just teaching; they are willing to share knowledge of the resort and community that can help shape an unforgettable experience for our guests. Come join our team!

The Ski Instructor / Ski Pro, will teach skiing to individuals or groups of all ability levels, including children. Extensive training provided for inexperienced to advanced candidates. Applicants must have PSIA Level 2 or 3 or higher and/or equivalent certification and 2,000 documented teaching hours. Applications will not be reviewed until after June 1. H2B Visas are not available at this time; however J1 visas area available at candidate's expense. Placement/Connect J1 visas will be offered through select companies.

Essential Job Functions

- Teach and demonstrate skiing to class in a safe environment using a variety of teaching techniques as well as skiing techniques
- Must be able to teach a variety of lessons, including clinics for beginner and basic instruction
- Work with teams of ski instructors to organize classes and students according to individual student goals and abilities
- Must be able to work with fellow employees and on own with group of students
- Must be informed of ASC's intranet for scheduling
- Must be able to do work in a safe manner for both the guest and themselves while providing an exemplary guest experience

Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- **Technical Skills** - Assesses own strengths and weaknesses; Pursues training and development opportunities; Strives to continuously build knowledge and skills; Shares expertise with others.
- **Customer Service** - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.
- **Team Work** - Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- **Ethics** - Treats people with respect; Keeps commitments; Inspires the trust of others; Works with integrity and ethically; Upholds organizational values.
- **Organizational Support** - Follows policies and procedures; Completes administrative tasks correctly and on time; Supports organization's goals and values; Benefits organization through outside activities; Supports affirmative action and respects diversity.

Qualifications

- Minimum 3 years full-time experience
- License and Certifications
- Level 2 PSIA Certification or higher and/or equivalent certification
- Needs to be able to ski, demonstrating maneuvers to students throughout the duration of a lesson for up to 6 hours per day

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this Job, the employee is regularly exposed to outdoor weather conditions. The employee is frequently exposed to work in high, precarious places. The employee is occasionally exposed to work near moving mechanical parts. The noise level in the work environment is usually moderate.

Physical Demands

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- The employee must occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include Close vision, Distance vision, Peripheral vision, Depth perception and Ability to adjust focus. While performing the duties of this Job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is frequently required to climb or balance. The employee is occasionally required to stoop, kneel, crouch, or crawl.
- A physical assessment (Work Ready) is required for certain positions.
- Skiing or Snowboarding is required for certain positions.



WORK OUTCOMES FROM YOUR CCUSA WORK EXPERIENCE

01

Communication Skills

You will be required to communicate effectively with people at every level of your organisation – supervisors, co-workers and customers/guests. How you communicate and the lessons you learn will be key in any future role.

02

Critical Thinking and Problem Solving

You will be challenged to think on your feet to resolve issues at your workplace. You will also need to organise your housing, meals and how to compromise with others.

03

Interpersonal and Leadership Skills

You will model professionalism by your diligence to your job and the example that you set for your co-workers. Your leadership skills will greatly improve as will your ability to multi-task and work well under pressure. You will use your initiative in your daily tasks.

04

Collaborative Skills

You will receive on-the-ground, practical, real life training on how to work with a team and help build the culture of your work community. The teamwork skills that you learn will show future employers your ability to grow and succeed in the work environment.

05

Cultural Diversity

You will work with staff that may speak a different language or have a different routine and belief system

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We have full-time offices in Sydney, Melbourne and Brisbane. We also have local representatives in all major cities and most regional areas. Contact one of our offices for more information or to have a CCUSA representative visit your school, university or educational institution.

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